

Returning Your Goods

Name _____ Order Number _____

1. Please refer to the table below print and send this completed form, with your parcel to:

PhD Health & Fitness, 2-12 Newcleveland Street, Hull, HU8 7EX

2. Please ensure you return the item/s to us in its original condition, seals intact, unused within 10 days of receipt.

3. The parcel is your responsibility until it reaches us. We therefore recommend you send it to us using a delivery service that insures you for the value of the goods, such as Royal Mails Recorded Delivery.

4. If you have any other queries regarding returns, please call our Monster Supplements Helpdesk on 01482 606022.

I want to return an item.

Product	Quantity	Reason Code	Any other comments
Eg Instant Whey	X1	1	n/a

Reason Code

1. Wrong Flavour
2. Wrong Size
3. Wrong Brand
4. Damaged on arrival
5. Seal not intact.
6. Arrived too late
7. Quality not as expected
8. Doesn't resemble website image
9. Other

All goods must be returned in original condition. Please ensure goods are wrapped safely before their return.

We are unable to accept any returns where the product has been used, opened or damaged on its way back to us, it is at Monster Supplements discretion whether postage is refunded.

This policy does not affect you statutory rights.